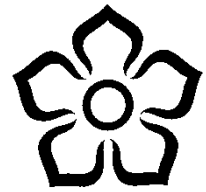


Action Log

Wycliffe Community Meeting

Monday 11th November 2024

Wesley Hall, 76 Hartington Road, Leicester, LE2 0GN



Leicester
City Council

Present

Cllr Mohammed Dawood
Cllr Hanif Aqbany
Randeep Singh Mattu (WCEO)
Police
Barbara Whitcombe – City Warden
Sofie Rasmusun – Biffa

Apologies

Item	Actions to note	Who
1.	Ward Councillors Feedback <ul style="list-style-type: none">Meeting noted the update from Councillors.Change to Agenda from Councillors, Sofie Rasmusun from Biffa regarding waste bag collection in the ward. Meeting noted update from Sofie Rasmusun Biffa.	
2.	Local Policing Update <ul style="list-style-type: none">Meeting noted the update from the Police - Appendix 1Issues regarding ASB in tower blocks stair wells at Framland House and Maxfield House.	Police
3.	Highways Update <ul style="list-style-type: none">Meeting noted the update from Highways - Appendix 2Issues regarding Street Lighting not working on Frolance Street.Condition of Vulcan Road, Patchwork repair doesn't work as well.6-12 Morley Road pavement and edging is not in good condition. Where tree has been taken out the repair is not done that well and is causing issues for residents.Parking between bollards in the ward is a problem.Installing light in the alleyway between St Saviours Road and Grove Road.St Saviours Church issues regarding fly tipping and ASB on St Saviours Road and Whinchat Road (send issue to North Evington Councillors).	Highways Highways Highways Highways Police /City Warden
4.	Housing Updates <ul style="list-style-type: none">Meeting noted the update from Housing - Appendix 3	

5.	City Warden Update	
<ul style="list-style-type: none"> ▪ Meeting noted the update from City Warden - Appendix 4 ▪ Barbara Whitcombe presented a presentation on a project to reduce the illegal fly tipping in the St Matthews Estate - Appendix 5 ▪ Fly tipping on Dermot Street Entrance to Spinney Hill Park, Hartington Road, Whinchat Street. 		City Warden

6.	Ward Community Budget	
<ul style="list-style-type: none"> ▪ Meeting Noted Ward funding update. ▪ Opening Balance £18,000 ▪ Ward Funding Application received: 33 ▪ Closing Balance: £7,845 ▪ Feedback from Applicants who have received Ward funding. 		

Appendix 1 – Police Update

SEPTEMBER STATISTICS 2024

Crimes reported – 117. 15 Higher than in March 24

Violent offences – 44. Down by 4

ASB – 16

PO – 15

39 ST MATTHEWS/50 HIGHFIELDS/28 Charnwood

August:

Crimes reported – 102

Violent offences – 47

ASB – 9

PO – 10

30 ST MATTHEWS/50 HIGHFIELDS/22 CHARNWOOD

Spinney Hill Park / Vulcan Road Park

Lots of positive engagement with Andy, LCC Parks officer and working closely with them, and got our heads together around how to increase how safe people feel within the park, discussed how visibility was poor within the park from the outside, secluded, LCC have cut down all hedges and trees which obviously makes park much more aesthetically pleasing but increases visibility from the outside meaning less people gather without being seen meaning they move on as the more they're seen more people report them, more likelihood of police attendance which they're not keen on. Police patrol this park frequently and have conducted weapon sweeps within the park to ensure no people are stashing weapons for use in future incidents.

Tower Blocks

Last three months we set this as a beat priority, we had reports of people preying on the vulnerable and taking over their flats for use in drug taking/dealing. We visited all people we identified to be vulnerable and ensured they were getting the appropriate support from their GP; benefits they're entitled to etc. to ultimately make them less vulnerable and willing to allow this. We charged and remanded a male linked to drug supply, he was given 2.5 Years sentence and since then we have seen no other reports.

Charnwood estate now Priority.

NE16 Beat accept that with the violent crime problem we've seen in recent years that the Charnwood estate hasn't had the attention it deserves, therefore seeing as we haven't seen any serious violent crime reports since a fight between school children on MAIDSTONE ROAD we have a plan to tackle the ASB reported around the Charnwood estate.

St Matthews

I have personally been to meetings between Police, violent reduction network, St Matthews tenants' association, Taylor Road school, supporting tenants and residents with a view of creating a plan to make referrals to get children involved in projects as opposed to criminality/ASB. Big local will be leading on the funding application for this and we will be looking at getting children together from different schools, mixing their teams up so they have to play with people from other schools to win and get on, with a view to improving cohesion between schools and religions to prevent what we have seen previously with fights between schools etc.

Knife crime awareness week is this week. National campaign, which is run twice yearly, weapon sweeps will be conducted in all green areas on NE16 Beat, PCSO's and PC's will be engaging on the beat during this time, and I would suggest approaching them to discuss their work if you seen them this week. Beat team are also funding signs for parking offences to be placed on schools that don't already have them, parking is primarily a local authority enforced offence, police have little powers unless involve obstruction/zig zags but we are happy to find the signage and hopefully help this, will also be looking at setting up another operation with the fire service.

Appendix 2 – Highways

Action Points from previous ward community meeting:

- A St Peters Parking scheme was requested, covering Berners St and Maidstone Rd and other streets. It was felt that commuter and local garages parking was taking up available space. Cllr Dawood explained that officers had looked at this before and found that it was mainly residents' cars and so it was not felt that a residents parking scheme would be the right solution, but it could be looked at again.
- The St Peters housing residents parking scheme was introduced in the summer, and we are seeing how this impacts the wider area and streets. Hopefully the extra parking and guarantee that it is for residents will remove some of the parking from the nearby streets. If this is not the case a formal petition for residents parking on these streets, which is supported by the Councillors, can be submitted.
- In the same conversation a resident requested that Berners St be made one-way.
- The request has been added to the Traffic Regulation Order list for consideration.
- Residents would like pavement parking to be formalised in certain areas (much like the Rushey Mead trial).
- The team have visited Melbourne Road. Are looking into a design for pavement parking on sections of the street and will forward draft proposals to Councillors when ready. Expect this to be towards the end of this financial year.
- Build outs on Maynard Road were requested to be removed.
- Build outs have been removed on Maynard Road and Keythorpe Street. Other buildouts will be considered, but there is currently no budget for this.

Highways Maintenance Works

We continue to inspect the footways and carriageways around the ward and in the last 6 months have found actionable defects as follows:

- Carriageway - 81 orders
- Footway - 149 orders

This year we have installed bollards and railings as per the table below. The main work is outside the shops at the junction with Wharf Street North. Melbourne Street was a couple on a speed table closing the gaps between the existing ones to stop pavement parking.

Location	Installation
St Matthews Way	Railings 14; Bollards 1
Melbourne Street	Bollards 2
St Matthews Way	Bollards 1
Wharf Street North	Bollards 2
Florence Road	Removal of arch

We are also removing an arch on Florence Road, hopefully before Christmas. When that is done, we will have spent £10k in the ward from a total £40k Local Environmental Works budget.

This summer we delivered highway resurfacing schemes on:

- Kent Street
- Frederick Road

School Streets

Our Parking Enforcement team continues to visit schools in the ward, at drop off and pick up times to enforce parking restrictions. Latest visits are:

- Upper Charnwood 26/06/24 & 09/09/24

- Moat College 04/09/20024, 10/09/2024, 12/09/2024, 23/09/2024 & 24/09/2024
- Highfields Primary 10/07/2024 & 23/09/2024
- Uplands Primary 29/02/2024 & 06/06/24
- Taylor Primary 03/06/24 & 05-06/09/24

Sustrans are working with Moat Community College and Uplands Junior School to deliver workshops and Dr Bikes, to encourage more walking and cycling to school.

Living Streets are delivering their Walk to School program in Charnwood and Highfields Primary Schools.

Other schemes

Active Travel (Corridors) Team delivered 17 'Learn to Ride' & 'Cycle Confidence' sessions for Women on St Matthews Multi-Use Games Area (MUGA) between May & October this year.



Appendix 3 – Housing

St Peters Residents Parking Scheme

The scheme was successfully introduced in July 2024. It only applies to those parking spaces owned by the Housing Department, not any parking spaces on the Highway itself, over which we do not have any powers. Any scheme covering the highway would have to be introduced by the Highways department, which would involve a long consultation process. If residents wish for this then I would encourage them to request it as a priority from the Highways department.

All vehicles parked in our parking bays now require a valid permit, issued by GB Parking:
<https://gbparking.uk/contact.php>

Where there are disabled parking spaces, vehicles are also required to display a permit, to ensure the space is being used by a resident. No caravans, trailers etc are permitted in the parking bays. There is a £10 annual charge for each permit. This provides excellent value at less than 20 pence per week.

There is just the one permit applicable across the estate, allowing the vehicle to be parked in any of the spaces across the estate included in the scheme. A maximum of 2 permits per household are permitted.

The permits apply to 270 parking spaces for use by residents, with an additional 329 spaces available to all on the highway. So far approximately 480 permits have been issued to residents. We have also issued some Carers Permits for those with carers visiting. We are currently reviewing the criteria for Carers Permits to ensure applicants provide evidence the resident is receiving care. Our aim is to be fair but also ensure permits do not get abused.

New Parking Bays on Pluto Close

23 garages demolished.

21 new residents parking spaces created, including a disabled space.

Opened 20 June 2024

New Parking Bays on Jupiter Close

64 residents parking spaces - 30 of them new, including 2 disabled parking spaces.

32 garages demolished.

Retaining walls demolished and rebuilt.

New lighting columns added.

More parking bays on Vostock Close

We are also planning to demolish 10 more garages on Vostock Close to create even more residents only parking spaces.

Double Yellow Lines

We are now proposing additional double yellow lines in front of the dropped kerbs on St Peters. That consultation process is being undertaken by the Highways department.

This is necessary to allow for all the large bins in the bin stores in each block on St Peters to be emptied twice a week (Tuesdays and Fridays).

Currently we get a number of bin rooms blocked by badly parked cars every week. When they are blocked the bins cannot be emptied and it can lead to fire safety issues when the bin chutes get blocked up.

We have increased the number of parking bays and restricted them just for resident's use. Adding the yellow lines will tackle badly parked vehicles and increase safety for residents.

Other Improvements

The Sprinkler installation continues in our Tower Blocks.

The Green Team are back to continue tidying up the green spaces around St. Peters making them easier to maintain in future. In practice this has meant removing overplanted shrubs that cannot be kept pruned satisfactorily, replacing with bark which suppresses weeds and planting slower growing shrubs and spring bulbs which will require less maintenance.

Next year we plan for the Green Team to tackle the central area of the estate, between Clipstone House, Maxfield House and Framland House, repeating the process.

We also aim to improve access to those communal gardens so that the Green Team are able to access them easily with their mowers and other equipment.

We also plan to remove many of the excess waste bins across the estate that are misused with household waste dumped in them rather than for litter as they were intended.

Appendix 4 – City Warden

Fly-tipping

Fly tipping has been an ongoing issue on the streets of St Mathews, especially around the recycle bins, which had steadily become worse over time. Following on from this, the City Warden Service has teamed up with the Housing team from St Mathews Housing office to identify people “fly-tipping” on the estate, and invite them in for an interview under caution, to ascertain why their waste is on the street.

This has led to 52 financial penalties being issued since this summer and full days of Pace interviews being booked in for the upcoming weeks, to deal with the ongoing problem. Where insufficient evidence has been available, residents have been issued with a notice to contain their waste and properly dispose of it through the appropriate channels.

Residents have been educated through letter drops to many streets on St Mathews, along with a poster campaign both at the “fly-tip” hot spots and in all local government buildings.

Some of the fly-tips that are being investigated are household items which could have been booked for a free Bulky waste collection. These include sofas, fridges, and mattresses. If residents do witness fly tipping, this can be reported to us along with any other issues via www.leicester.gov.uk/lovecleanstreets or via love Leicester.

Duty of Care

Plans for a Duty of care project are underway, where all businesses will be visited in the ward, and checks will be carried out to ensure businesses are legally disposing of their waste.

Bins on streets

I am aware that residential bins on streets is still an on-going issue in the ward. This is also the case with several streets where bins and traffic cones are being used to reserve parking spaces. Whenever this is either seen by me or reported, action is taken.

I am hoping to start a “bins on streets” project in the coming months.

Alleyways

Alleyways are private land and are not the responsibility of Leicester City Council to clear or maintain, they are the responsibility of all residents who have access to the alleyways to clear and maintain them as well as any landlords and any managing agents. S78 Notices have been actioned, where blocked alleyways have caused complaints from concerned occupiers that their access has been limited by waste or overgrowth.

Untidy land

Several pieces of untidy land have now been cleared in the area after the landowners were issued with legal notices to clear their land of all waste.

Where there’s evidence, further investigations can be carried out but ultimately it is the responsibility of the landowners to clear their land.

Untidy gardens

Following complaints raised with the City Warden Service, several untidy gardens have now been cleared of all waste and overgrowth from properties after legal notices were issued to the owners of the properties.

Please report any concerns regarding untidy gardens to us via love Leicester or alternatively via www.leicester.gov.uk/lovecleanstreets.

Community protection warning notices

Several community protection warning notices have been issued to residents for leaving waste/bulky items outside of their properties. These have a very high compliance rate, where there is non-compliance further enforcement action is taken and can result in Fixed Penalty Notices being issued.

Patch walk

If residents would like to arrange a patch walk with myself and the councillors around the ward to highlight any issues, please let me and the councillors know, as this is something that can be arranged.

Project to reduce the illegal flytipping on the St Matthews Estate

Presentation for the Wycliffe Ward Community Meeting

Monday 11th November 2024

Barbara Whitcombe

Team Manager for City Wardens and Environmental Crime

Complaints were received and a patch walk commenced in July 2024.

- An action plan comprised of officers from Housing, City Wardens, Waste Management and Cleansing Services.

The results and the extent of the flytipping was shocking





Yet the bins were mostly empty



Education work undertaken in July

- Signage erected around the estate and in the bin stores
- Letters sent to residents with multilingual educational booklets
- Flytips that are searched are taped and stickered to raise awareness
- Educational stickers on the orange recycling bins

What to do with your waste and recycling

A guide for Leicester city residents



Bengali	- 6
Gujarati	- 10
Polish	- 14
Punjabi	- 20
Romanian	- 24
Slovak	- 28
Urdu	- 32

You need to follow these instructions to keep pavements clear and avoid being fined.

Signage Erected

ENVIRONMENTAL PROTECTION ACT 1990

NO TIPPING

MAXIMUM FINE £50,000

THIS AREA IS REGULARLY PATROLLED
CCTV CAMERAS MAY BE IN OPERATION

If you see any tipping here ring the customer service line on (0116) 454 1000 to report the incident



Fly-tipping is a crime




#10Only Claire had gone to a council-run tip


If your waste is dumped by you or someone you've given it to, then you can be prosecuted and get a criminal record. Ask ask Claire.


www.lesswaste.org.uk/flytipping

Enforcement Actions from August

 All flytips searched through for evidence

 July 41

 August 129

 September 36

 October 75

So Far

- 75 interviews
- 15 warnings issued
- 45 fines
- 40 clean-up costs

To report flytipping



- Use the free Love Clean Streets App
- Email city.warden@leicester.gov.uk
- Report to housing officers